

Numind Privacy Policy

This is a draft of the privacy policy document for Numind, an online wellness consultancy that provides personalized coaching and guidance for mental health and well-being. This document explains how we collect, use, share, and protect your personal information when you use our website, mobile app, and services. Please read this document carefully and contact us if you have any questions or concerns.

We collect personal information from you when you register on our website or app, fill out a questionnaire, subscribe to our newsletter, participate in a survey, purchase a service, or communicate with us. The types of information we collect may include your name, email address, phone number, age, gender, location, health history, wellness goals, preferences, feedback, and payment information.

We use your personal information to provide you with the services you request, match you with a suitable coach, tailor our content and recommendations to your needs and interests, communicate with you about our offers and promotions, solicit your feedback, improve our website and app functionality and performance, analyze our user data and trends, and comply with legal obligations.

We share your personal information with third parties only when necessary to provide you with the services you request, such as processing your payments, delivering your orders, or facilitating your communication with your coach. We do not sell, rent, or trade your personal information with any other parties for marketing or advertising purposes. We may also share your personal information with law enforcement or other authorities if required by law or to protect our rights and interests.

We protect your personal information by using reasonable security measures such as encryption, firewalls, passwords, and access controls. However, we cannot guarantee that your personal information will be completely safe from unauthorized access, disclosure, or loss. You are responsible for keeping your password and account details confidential and for notifying us of any suspected breach or misuse of your account.

You have the right to access, update, correct, delete, or restrict the use of your personal information at any time. You can do so by logging into your account on our website or app or by contacting us at privacy@numind.com. You can also unsubscribe from our newsletter or opt out of receiving marketing communications from us by following the instructions in the emails we send you.

We may update this privacy policy document from time to time to reflect changes in our practices or legal requirements. We will notify you of any material changes by posting the updated document on our website or app or by sending you an email. Your continued use of our website, app, or services after the update constitutes your acceptance of the revised document.

We respect your privacy and value your trust. If you have any questions or concerns about how we handle your personal information, please contact us at privacy@numind.com. We will respond to your inquiry as soon as possible.